

July 2008 About **Schoolwires** 

# **Schoolwires**™

### Come Together

Schoolwires<sup>®</sup> provides strategic online communication, community-management and productivity solutions that result in stronger school communities, more effective schools and greater student success. Our suite of online solutions transform the ways administrators, teachers, families, senior citizens and the media communicate, collaborate and come together around school and student success. These solutions include **Centricity**<sup>™</sup>, the first and only strategic solution for connecting K-12 communities; **Synergy**<sup>™</sup>, a digital file sharing solution; **Assist**<sup>™</sup>, a service request solution; and **Share**<sup>™</sup>, an online client community and support center. Schoolwires gives you the power to inform, engage and energize your connected communities.

#### WEBSITE AND COMMUNITY MANAGEMENT

Schoolwires Centricity<sup>™</sup> is the first and only strategic solution for connected communities. It's an all-in-one, user-centric solution for web-based content, community and collaboration that puts each and all district constituents on the same page, ensuring that everyone in the connected community gets access to the information, resources and people they need.

## SERVICE REQUEST

#### Schoolwires Synergy<sup>™</sup>

provides a web-based, centralized and secure solution for accessing and sharing content such as documents, files and presentations. Administrators, teachers and students can store, organize and share files at any time from anywhere. **Synergy** helps your district stakeholders connect and collaborate while keeping their important information safe, organized and accessible. They'll never have to worry about losing or forgetting their work again.



**Schoolwires** Assist<sup>™</sup> provides a more efficient, fully webbased process for requesting, tracking and fulfilling service requests—from a simple light bulb replacement to troubleshooting a computer problem—all without the need to purchase additional modules. With just one system, one interface and one database, Assist automates workflow to improve productivity and allow anyone involved in the support process to easily monitor and track service status online. Assist helps your district save time, eliminate paperwork, reduce costs and increase responsiveness.



**Schoolwires Share**<sup>™</sup> is an online client community and support center from Schoolwires. Schoolwires **Share** represents the coming together of all the services clients are used to—FAQs, training, documentation and help and support—plus access to the new exclusive online client clubhouse, **ClubSchoolio**<sup>™</sup>. The clubhouse enables educators—including administrators, teachers and IT personnel—to network and share content and best practices.



Educational Technology Specialist, Hollidaysburg Area School District, PA

**Schoolwires** provides strategic solutions for connecting K-12 communities.



## THE SCHOOLWIRES

- Anticipates the evolving needs and challenges facing K-12 districts and develops solutions to solve them.
- Delivers a unique and unparalleled unified user experience through an interactive community-based communications platform.
- Equips users with the most robust and flexible solution in the market integrating online communication and collaboration in one solution: content management, portals, web 2.0 and much more
- Offers enterprise class Tier 1 hosting services to keep your data safe and secure.
- Enables a simply powerful and uniquely user-centric experience that's easy enough for novices and robust enough for power users.
- Presents personalized communications through rich content management capabilities, grounded in leading-edge technologies.
- Provides the industry's best training programs and best customer service Provides the industry's best training programs and best customer service.
- Supports your needs and vision for connecting all communities now and into the future—from one company trusted by more than 3,500 schools serving an estimated three million students, parents and administrators.



**Schoolwires** is the third fastest-growing privately-held U.S. company in education.



#### **Enterprise-class Tier 1 Hosting Services**

Choose **Schoolwires** hosting services to ensure that your websites are hosted in an extremely reliable enterprise-class Tier 1 data center environment managed by a team of professionals who are committed to exceeding customer requirements. With our hosting services, you get 1) the attention of our 24x7x365 operations center with full system and application monitoring and network device monitoring ; 2) facility monitoring with on screen view of data center mechanical systems including environment and fire suppression; 3) network device monitoring including availability, health and circuit utilization statistics of backbone, core and customer premise devices; 4) system device monitoring including availability and health and network interface utilization statistics; 5) coordination of troubleshooting and escalations; 6) application and operating system installation and maintenance; and 7) "Best practice" change management processes ensuring timely and accurate customer communication of scheduled maintenance events.

Host your websites with **Schoolwires**. Feel more confident than ever that your community will experience improved quality and speed of access to the services you provide.



For more information about *Schoolwires* Solutions, call 877.427.9413 or email sales@schoolwires.com